

Commission & Booking Policy

Pricing, Scope & Consultations

All projects are quoted based on scope, complexity, and requirements. Minimum starting rates are:

- **Illustration:** \$130
- **Character Design:** \$185 (varies by complexity and character count)
- **Custom Paintings:** \$200
- **Animation:** \$450 (Requires a free consultation to discuss requirements, finalize pricing, and establish a firm timeline.)
- **Large-Scale Projects:** Variable (Requires a free consultation to discuss requirements, finalize pricing, and establish a firm timeline.)

Bundled services are available; contact BLYSS to discuss.

Deposits, Payments & Currency

A non-refundable deposit (25%, 50%, or 100% depending on scope) is required to commence work. Remaining balances are due upon completion before final delivery. Payments must be made in USD. Invoices will be issued via Stripe. Zelle and CashApp are accepted only as secondary options if Stripe is unavailable.

Client Responsibilities & Communication

Clients must provide a clear project brief, expectations, and all necessary reference images. You must provide feedback on progress updates within 48 hours. Failure to respond will place the project on hold, and a \$1 per day fee will be added to your balance for every day of non-responsiveness. Any changes to the scope or terms must be documented in writing to be valid; verbal agreements are not binding. Projects with 30 days of complete non-responsiveness are considered abandoned, at which point BLYSS may terminate the contract and retain all payments.

Work Process, Revisions & Delivery

BLYSS will provide a progress update 3–5 days after the project start. Two rounds of revisions are included during the preliminary phase; no revisions are permitted once coloring has begun. Final files are delivered via Google Drive and will remain available for one week. After this window, the folder will be deleted. BLYSS retains personal archives of files but is under no obligation to re-deliver files once the one-week window has passed. BLYSS retains ownership of all working files (e.g., layered PSDs or AI files) unless a separate license for source files is negotiated.

Deadlines, Rush Requests & Delays Deadlines must be established in advance. Shifting a deadline requires 4 days' notice. Accelerated deadlines require 4 days' notice and a \$75 rush fee; this fee is for priority handling and does not guarantee results under extreme time constraints. BLYSS is not liable for delays outside of control (e.g., equipment failure, illness, emergencies). BLYSS will communicate all delays. Delays exceeding one week without communication will result in a 25% refund.

Cancellations, Termination, Refusal of Service & Conflict Resolution

Clients may cancel at any time, but BLYSS retains the non-refundable deposit and all IP rights to any work completed. BLYSS reserves the right to terminate the contract immediately without

refund for abusive, threatening, or harassing language. BLYSS reserves the right to refuse service to any individual for any reason, provided it does not violate laws regarding discrimination based on race, gender, age, religion, nationality, ethnicity, sex, disability, creed, or color. Should a dispute arise, both parties agree to resolve the issue through direct communication before seeking further action.

Intellectual Property, Usage & Liability

The client retains IP rights but may not use work for merchandising or promotion without written consent from BLYSS and a profit-sharing agreement. Clients may feature work on personal websites/portfolios with proper credit (including a link to BLYSS's social media or website). BLYSS retains the right to display all work on his website, social media, and portfolio, and may identify the client by name or company unless restricted by a binding NDA or written opt-out. The client may not claim the work as their own. The client warrants they have the legal right to use all provided references and agrees to indemnify BLYSS against any legal claims regarding third-party rights. Total financial liability for any claim shall not exceed the amount paid for the specific commission. In the event of a material error, BLYSS may elect to correct the work at no cost or offer a partial refund. Upon acceptance of final delivery, the client confirms the work meets all specifications and subsequent issues are not the responsibility of BLYSS.

Governing Law, Modification & Agreement

All agreements are governed by the laws of the State of Texas; any legal proceedings will take place in San Antonio, Texas. BLYSS reserves the right to update these terms at any time; terms in effect at the time of booking apply to that project. By submitting a deposit, the client acknowledges they have read, understood, and agree to be bound by these policies.